



Leicester, Leicestershire  
and Rutland

## Patient Information

### Branch surgery of St Elizabeth's Medical Centre The Common, Evington

The branch surgery of St Elizabeth's Medical Centre located at the Common, Evington, closes on 13 December 2024, but GP services are continuing.

**Patients of the branch surgery can automatically receive general practice services at the main branch of St Elizabeth's Medical Centre with immediate effect. They do not need to take any action to do this.**

This information has been produced to support patients with the change and answer questions about the closure.

#### **Why is the branch surgery closing?**

The Surgery based at the Common, in Evington, is a small branch surgery of St Elizabeth's Medical Centre.

The practice does not own the building which houses The Common.

The landlord is selling the building the branch surgery currently occupies and it is no longer available for the practice to use.

It is not affordable for the practice to purchase the premises from the landlord and then to invest to bring it up to the required standard. Nor do the practice consider it affordable to purchase any other buildings in the locality.

It is not financially or operationally viable to operate a full practice service for the small number of patients currently using the branch surgery, and provide the appropriate standard of care; nor is it viable to split the practice list and associated contract to continue to operate from the branch site.

### **How do patients receive general practice care now the branch surgery has closed?**

Patients will automatically be able to receive care at the main branch of St Elizabeth's Medical Centre on Netherhall Road. They do not need to take any action.

- Call 0116 2416392 or 0116 2737792 to contact the practice
- Email [Stelizabemc1.noreply@nhs.net](mailto:Stelizabemc1.noreply@nhs.net)
- Visit the practice online at [www.stelizabemc1.nhs.uk](http://www.stelizabemc1.nhs.uk).

Housebound patients will continue to receive visits as normal.

If you have nominated a pharmacy for any prescriptions, this does not need to be changed.

Outside practice opening hours, patients can use NHS 111:

- Online
- Through the NHS App
- By telephone.

### **How will patients be supported to use the main practice?**

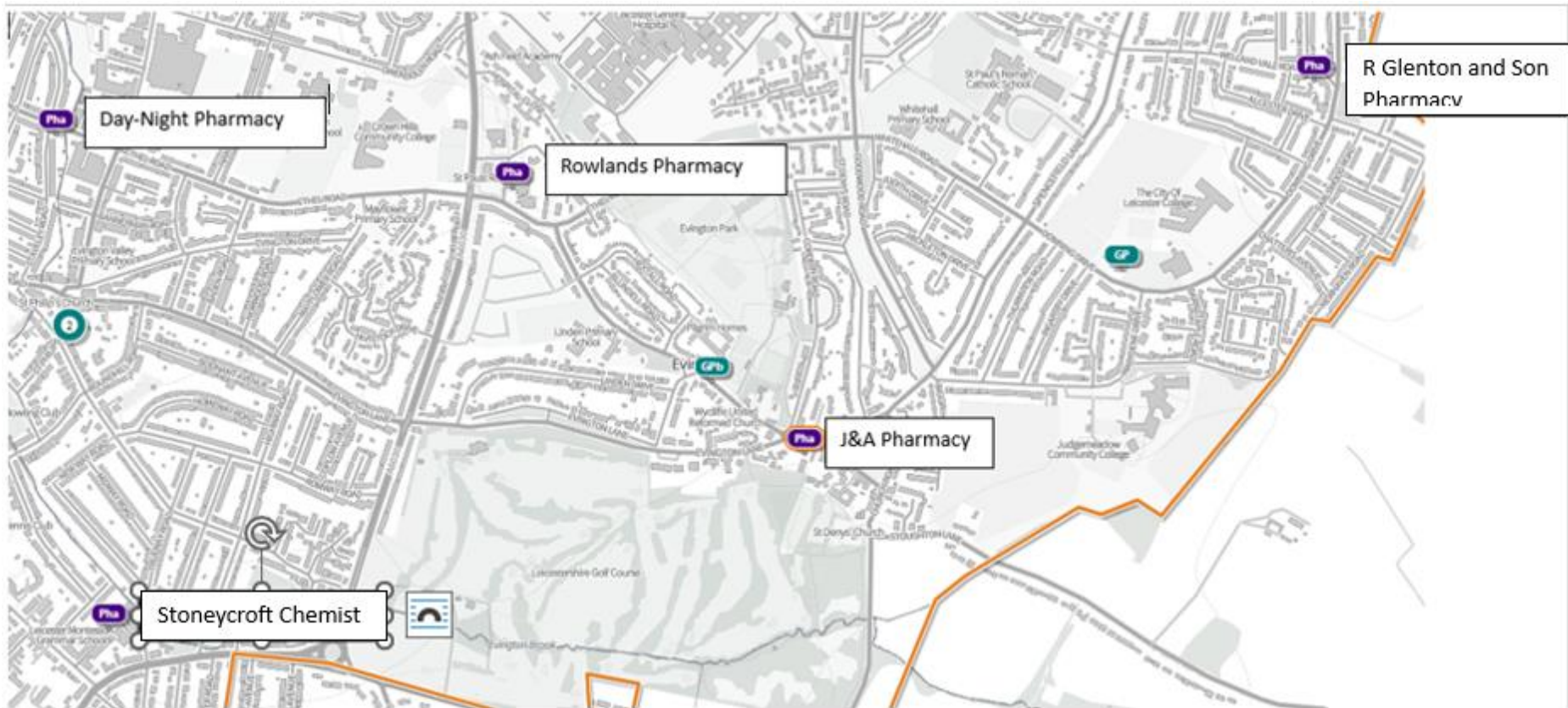
The practice have agreed to implement the following actions that include:

1. Offering an additional circa 60 appointments per week for all registered patients
2. Making appointments available later in the morning to allow for increased travel time for patients
3. Offering a "one stop" service for chronic disease management or medicine monitoring to limit the requirement for frequent travel.
4. Continuing to offer home visits where requested and clinically required
5. The NHS Leicester, Leicestershire and Rutland Integrated Care Board (NHS LLR ICB) will work with the practice to identify how other services, such as vaccinations, could be offered within Evington

- 6. NHS LLR ICB will continue to work with the practice on how they can improve services for patients from the main site practice for all patients.

In addition to the service provided by the practice itself, pharmacies can provide advice and over-the-counter medication for many common illnesses, and for some conditions they can provide prescription medication without needing to see the GP practice

### first. **Pharmacy Services in Evington Area**





Pharmacy	Services Available – exclusions may apply	How to Access
<a href="#">R Glenton &amp; Son Ltd</a> 49 Welland Vale Road Evington Leicester LE5 6PX	Blood Pressure Checks	Walk in or call to book
	Pharmacy First <ul style="list-style-type: none"> <li>• urinary tract infections (UTIs) (women aged 16 to 64 years)</li> <li>• shingles (aged 18 years and over)</li> <li>• infected insect bites (aged 1 year and over)</li> <li>• impetigo (aged 1 year and over)</li> <li>• sore throat (aged 5 years and over)</li> <li>• sinusitis (aged 12 years and over)</li> <li>• earache (aged 1 to 17 years)</li> </ul>	Walk in or call to book
	Delivery of prescriptions – exclusions apply, speak to the pharmacy to check availability	Call pharmacy to arrange
	Flu and Covid-19 vaccinations	Call to book
<a href="#">Rowlands Pharmacy</a> 174 Ethel Road Evington Leicester LE5 4WE	Blood Pressure Checks	Walk in or call to book
	Pharmacy First <ul style="list-style-type: none"> <li>• urinary tract infections (UTIs) (women aged 16 to 64 years)</li> <li>• shingles (aged 18 years and over)</li> <li>• infected insect bites (aged 1 year and over)</li> <li>• impetigo (aged 1 year and over)</li> <li>• sore throat (aged 5 years and over)</li> <li>• sinusitis (aged 12 years and over)</li> <li>• earache (aged 1 to 17 years)</li> </ul>	Walk in or call to book
	Delivery of prescriptions – exclusions apply, speak to the pharmacy to check availability	Call pharmacy to arrange
	Flu vaccination	Call to book

Pharmacy	Services Available – exclusions may apply	How to Access
<a href="#">Stoneycroft Chemist</a> 41 Francis Street Stoneygate Leicester LE2 2BE	Pharmacy First <ul style="list-style-type: none"> <li>• urinary tract infections (UTIs) (women aged 16 to 64 years)</li> <li>• shingles (aged 18 years and over)</li> <li>• infected insect bites (aged 1 year and over)</li> <li>• impetigo (aged 1 year and over)</li> <li>• sore throat (aged 5 years and over)</li> <li>• sinusitis (aged 12 years and over)</li> <li>• earache (aged 1 to 17 years)</li> </ul>	Walk in or call to book
	Delivery of prescriptions	Call pharmacy to arrange
	Flu vaccination	Walk in or call to book
<a href="#">Day-Night Pharmacy</a> 77-83 Chesterfield Road Leicester LE5 5LH	Pharmacy First <ul style="list-style-type: none"> <li>• urinary tract infections (UTIs) (women aged 16 to 64 years)</li> <li>• shingles (aged 18 years and over)</li> <li>• infected insect bites (aged 1 year and over)</li> <li>• impetigo (aged 1 year and over)</li> <li>• sore throat (aged 5 years and over)</li> <li>• sinusitis (aged 12 years and over)</li> </ul> earache (aged 1 to 17 years)	Walk in or call to book
	Delivery of prescriptions – exclusions apply, speak to the pharmacy to check availability	Call pharmacy to arrange

### Can I register at another practice if I don't want to travel to Netherhall Road?

For those patients who wish to seek primary care services from alternative practices there are 14 practices, listed below, who **ALL** have open lists and can register patients providing you live within the catchment area.

## GP Practices in Evington Area

Number	Practice Name	Address	Miles from The Common, Evington	PCN
1	Downing Drive Surgery	155 Downing Drive, Leicester LE5 6LP	0.8 miles	Salutem PCN.
2	Horizon Healthcare	Catherine House, 2b Stoughton Drive North, Leicester, LE5 5UB	0.9 miles	The Leicester Foxes
3	Willows Health at Evington (branch surgery of Willows Health)	1 Evington Lane, Leicester, Leicestershire, LE5 5PQ	0.9 miles	Willows Health PCN
4	Willows Health	184 Coleman Road, Leicester, Leicestershire, LE5 4LJ	1 miles	Willows Health PCN
5	Sayed Medical Practice	352 East Park Road, Leicester, Leicestershire, LE5 5AY	1.3 miles	Willows Health PCN
6	Al-Waqas Medical Centre	91 St Peters Road, Leicester, Leicestershire, LE2 1DJ	1.3 miles	The Leicester Foxes PCN
7	East Park Medical Centre	264-266 East Park Road, Leicester, Leicestershire, LE5 5FD	1.3 miles	Belgrave and Spinney Hill PCN

<b>Number</b>	<b>Practice Name</b>	<b>Address</b>	<b>Miles from The Common, Evington</b>	<b>PCN</b>
8	Willows Health Springfield Road Health Centre (branch surgery of Willows Health)	Springfield Road, Leicester, LE2 3BB	1.4 miles	Willows Health PCN
9	Spinney Hill Medical Centre	143 St Saviours Road, Leicester, Leicestershire, LE5 3HX	1.7 miles	Belgrave and Spinney Hill PCN
10	Willowbrook Medical Centre (branch surgery of Willows Health)	195 Thurncourt Road, Leicester, LE5 2NL	1.7 miles	Willows Health PCN
11	Severn Surgery	159 Uplands Road, Oadby, Leicester, Leicestershire, LE2 4NW	1.7 miles	Watermead PCN
12	The Charnwood Practice	Merlyn Vaz Health Centre, 1 Spinney Hill Road, Leicester, Leicestershire, LE5 3GH	1.8 miles	Belgrave and Spinney Hill PCN
13	Heron GP practice	Merlyn Vaz Health Centre, 1 Spinney Hill Road, Leicester, Leicestershire, LE5 3GH	1.8 miles	Leicester City Central
14	Clarendon Park Surgery (branch surgery of Willows Health)	296 Clarendon Park Road, Leicester, LE2 3AG	1.9 miles	Willows Health PCN

It is up to individual practices' discretion whether to register patients from outside the catchment area.



### When is the last working day from the branch site?

The last working day will be 13 December 2024 as the practice has to hand the premises back to the landlord.

This will allow the practice to manage any outstanding patient queries such as:

- Issuing repeat prescriptions
- Complete any outstanding injections
- Plan to rota system for the main site.

### Questions

Patients who have questions they can call the ICB on 0116 295 7572 (Mon-Fri 9am to 5pm) to get support.

You can also email [llricb-llr.enquiries@nhs.net](mailto:llricb-llr.enquiries@nhs.net)

You can also go to a drop-in patient information sessions, please see details of dates, times and locations below:

Date	Time
13 December 2024	2pm-5pm
18 December 2024	1pm-3pm
9 January 2025	2pm-4pm
Evington Leisure Centre, Downing Drive, Leicester, LE5 6LP	

At the patient information sessions, patients will be supported on how to continue to access services from St Elizabeth's Medical Centre including how to order repeat prescriptions, local pharmacy services, online and telephone options for using the practice, ordering fit/sick notes and the NHS App.